



National Access Program

What is the National Access Program?

When a qualifying member who lives outside of Friday Health Plans primary service area needs medical attention, the National Access Program allows limited and specific access to care that is paid as in-network services. These services must be preauthorized. Please call Friday Health Plans at 1-800-475-8466 for the specific parameters.

Who is Eligible for National Access?

The National Access Program is available to members of an employer group who live outside of Friday Health Plans primary service area and dependents of an employer group or individual plan that is attending college outside the service area.

National Access Program Participants will have Two ID Cards:

When Medical Services are received from out-of-state providers, members must use their National Access Card and Primary-ID Card. Your Primary-ID Card shows your eligibility, co-pay, and claims-paying office. Your National Access Card indicates the PPO Network for the state you are living in.

How to Find A Medical Provider Covered by National Access:

Out-of-Area employees and dependent students can locate participating providers online through Zelis.

1. Go to <http://www.MyZelis.com>
 - Please read the disclaimer then accept the Terms and Conditions to continue.
2. Select "Access code/Group ID/PIN," enter "Natacc700" in the required field and select the state in which you are seeking a Provider. Click "Go To Directory" to continue.



WHAT TYPE OF ID DO YOU HAVE?

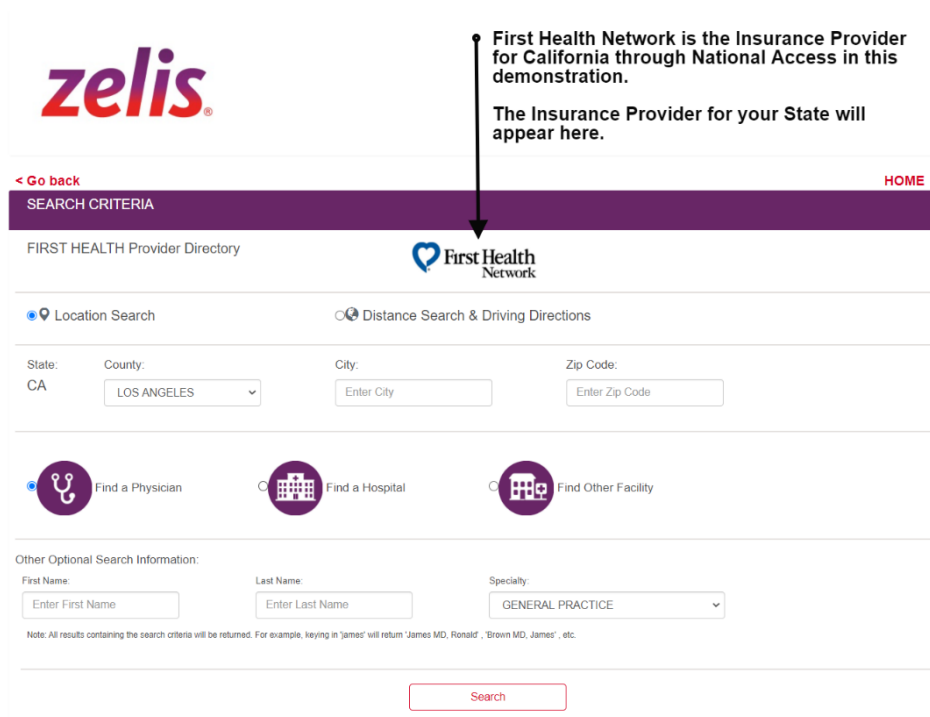
☐ Member ID ☒ Access code/Group ID/PIN

[Click here to search the Stratose family of networks](#)

California is the example state we will be using for this demonstration.

Please enter the State in which you are seeking a Provider.

3. The next page will allow you to search for Physicians and/or Facilities by Location, Specialty, or Name. Enter your search criteria and click "Search" to display your results.



zelis

First Health Network is the Insurance Provider for California through National Access in this demonstration.

The Insurance Provider for your State will appear here.

< Go back HOME

SEARCH CRITERIA

FIRST HEALTH Provider Directory

First Health Network

Location Search Distance Search & Driving Directions

State: CA County: LOS ANGELES City: Enter City Zip Code: Enter Zip Code

Find a Physician Find a Hospital Find Other Facility

Other Optional Search Information:

First Name: Enter First Name Last Name: Enter Last Name Specialty: GENERAL PRACTICE

Note: All results containing the search criteria will be returned. For example, keying in 'James' will return 'James MD, Ronald', 'Brown MD, James', etc.

Search

4. The results will be returned immediately based on your search criteria.
 - If you would like to print or email the directory results, you can select the “Printer Friendly” or “Email” options located in the top right corner of the screen.
 - The option to refine your search or begin a new search are in the top left corner of the screen.

**If you are unable to find a Network Provider, call Zelis at (888) 621-7900
Business hours are 8:00 am to 5:00 pm MST**

Special Note: Before seeking non-emergency medical treatment, please check with Friday Health Plans and the Provider’s office to confirm that they are a Preferred Provider in your National Access Program.